



## frequently asked QUESTIONS

### **LEADTRADER FAQs**

#### **1. Q: Why do I need LeadTrader?**

- Equity trading today has become totally digitalized, you can virtually take total control of your portfolio anytime, anywhere. You need LeadTrader because it is a technology solution that empowers her clients to totally take control of their portfolio on the web, mobile or tablet.

#### **2. Q: Are there requirements to use LeadTrader Application or open an account?**

Yes, you just need the following;

- An Internet Access on your Computer or Mobile Phone.
- An Active e-mail address.
- Accepted Means of Identification (National ID, International Passport, or Drivers' licence)
- Utility Bill not less than three (3) months.
- An Operational Bank Account (Preferable a Current Account).
- Signature Specimen.
- A minimum of N50, 000 initial deposit Or a deposit of N5, 000 with Share Certificate worth more than N20, 000.

#### **3. Q: How is LeadTrader a unique trading platform?**

- LeadTrader is a unique trading platform because it provides the following and so much more...
  - It is secure and safe to transact on LeadTrader (High Level SSH Web Security)
  - Gives you total control of your portfolio with backend compliance and real-time compliance checks.

- Provides in-depth market information (LeadTrader MarketEdge)
- Prompt Execution of mandates through NSE FIX and its robust backend application.
- Direct access to your account.
- Experienced Support team.

**4. Q: Do I need a CSCS account to trade on LeadTrader?**

- Every client is required to have a valid CSCS account before any successful trade can be carried out. We will open a CSCS account for you and also help transfer your CSCS account from your old house to Lead Securities & Investment where applicable.

**5. Q: How do I execute my mandate on LeadTrader?**

- With LeadTrader you do not need to send your mandate via email, you can easily input your trade mandate via any of our trade channels and they are executed based on your trade instructions in real-time through our FIX link.

**6. Q: How do I know my trade is executed?**

- LeadTrader give you multiple mode of notifications listed below
  - Prompt Contract Note upon execution via email.
  - Trade booking and expiration notification via email.
  - CSCS SMS Alert on trade notification.
  - You can also check your portfolio and trade status for update.

**7. Q: Can I make payment on this platform?**

- Ofcourse! LeadTrader allows you to make payment using your ATM cards through our online payment module.

**8. Q: Will my account officer manage my orders?**

- With LeadTrader you are in complete control of your account and orders, our account officer will only guide and also help to resolve any issue that may arise.

**9. Q: What happens after opening an account online?**

- You will receive an automated email notification upon submission of your form, informing you of any pending documentations. We will also notify you when your CSCS account is opened.

**10.Q: I am currently not in Nigeria, can I open a LeadTrader account?**

- Yes, you can open and operate an account via LeadTrader and be very active from any part of the world. We currently have clients that are not within the country because of the nature of their jobs i.e. clients in the oil and gas sector, who have access to their brokerage accounts as long as they have access to the internet.

### **11. How can I transfer my account from my present Stock broker to Lead Securities and Investment Limited?**

- Transfer of account from one Stock broker to another has been made very easy by the CSCS, and this happens at no cost. Please send an email to [customerservice@leadcapitalng.com](mailto:customerservice@leadcapitalng.com) for more information on this.

### **12. How can I request for my fund?**

- You can request for your fund via the LeadTrader and we will process your payment as soon as we complete our compliance check on your request.

### **13. How do I get more information about the stock market?**

- With the LeadTrader application you will have full access to in-depth real time information about the stock market. The mobile app also gives you an update on happenings in the stock market when you are logged on.